



Job Description

JOB TITLE:	Social Care Worker
PRIMARY LOCATION:	368/370 South Circular Road, Dublin 8
JOB TYPE:	Full time permanent
HOURS:	40 hours per week
REPORTING TO	Chief Executive Officer

About Us:

Daisyhouse Housing Association is a charity that supports women to move out of homelessness. It provides temporary supported accommodation and personalised programmes lasting up to 18 months.

Many women seeking support have faced domestic abuse, addiction, trauma and other complex challenges. We offer a safe, supportive environment to rebuild confidence, stability and wellbeing. Our resettlement services help women transition successfully into independent, sustainable living.

The Team:

Daisyhouse is a small but highly committed team, united by a shared purpose: supporting women to break the cycle of homelessness and rebuild their lives.

Our team includes professionals across several functions including, Social Care, Finance and Administration, Maintenance and Housekeeping.

Together, we ensure that Daisyhouse operates as a safe, welcoming and well-run environment for the women who live here.

The organisation is led by the CEO, supported by an engaged Board of Directors who provide governance, strategic oversight and guidance. This leadership ensures that Daisyhouse continues to develop and deliver high-quality services that respond to the needs of the women we support.

Collaboration, respect and teamwork are central to how we work.

Role Summary:

The Social Care Worker will work as part of a collaborative team providing responsive, person-centred support to women experiencing homelessness and recovery from substance misuse.

Using a case management approach, the role focuses on supporting women to address the challenges that contributed to their homelessness while building the skills, confidence and resilience needed for independent living.

Daisyhouse is a small organisation with a significant mission. Our size allows us to deliver personalised support and maintain meaningful relationships with the women we serve.

Everyone of us in Daisyhouse love what we do and we care deeply about the women we support. If this sounds like the kind of place you would like to join, please get in touch.

Key Responsibilities:

- Engage in referral process, initial assessment and induction of Service Users coming into Daisyhouse.
- Key work a case load of service users and providing support to those who have moved onto other accommodation including Daisyhouse's own long term accommodation.
- Work with the CEO and staff team to ensure that all relevant policies are in place and reviewed as necessary.
- Complete a comprehensive assessment to identify supports for service users and tenants of Daisyhouse and to develop and follow up on a comprehensive Personal Support Programme with a view to psychosocial interventions being implemented.
- Work within a case management system and making referrals as appropriate.
- Engage in fortnightly case management review meetings with the CEO.
- Report writing and maintaining of contemporaneous records.
- Provide a direct support service to service users experiencing traumatic life events such as addiction, domestic violence, sexual abuse, gender and sexual based violence, poor physical health, mental health issues, bereavements and relationship breakdown.
- Support the use of outcome-based tools, such as the Outcomes Star, to track service user progress and support planning.
- Provide support in relation to daily living skills and independent living skills.
- Provide proactive and practical support around applications for housing and social protection services and accompanying service users to appointments and advocating on their behalf and support regarding all social welfare and housing benefit entitlements.
- Provide an on call after hour's emergency service (weekday and weekend on roster basis).
- Record and report any maintenance issues or repairs to the maintenance worker.
- Attend and participate in team meetings/ resident's house meetings and agency meetings as required, working as part of a team and supporting colleagues in all aspects of service delivery.
- To engage in supervision sessions on a regular basis.
- Work in line with all relevant legislation, regulation and governance.

Person Specification:

Essential Qualifications & Experience

- A relevant third level qualification (level 7/8) in social care/ social studies/ addiction studies, housing and resettlement or related field.
- CORU Registration
- A minimum of 1year's direct work experience or equivalent in a social care setting preferably homelessness or addiction
- A working knowledge and insight into the issues (e.g. substance abuse) that affect clients, who have or are experiencing homelessness.

Desirable

- Health and Safety Experience.
- CRM Systems Inputting

Skills and Competencies

- Experience of key working, assessments and care planning
- Excellent report writing and IT skills
- Ability to work well in a team environment
- Reliability and flexibility

Personal Attributes:

- Commitment and empathy with Daisyhouse Housing Association's mission and values.
- Ability to make decisions and take the initiative, as part of managing a varied workload.
- Willingness to be self-servicing, with a proven ability to work as part of a team as well as independently.
- Ability to work calmly under pressure and within a small dynamic team.
- Excellent computer and IT skills and Strong Communication skills
- Flexible, warm & friendly personality
- A commitment to excellence and close attention to detail

Benefits Package

Post	Social Care Worker
Salary	HSE Social Care Worker Salary Scale (non incremental)
Pay Date	By bank transfer monthly in arrears nominally on 28th of each month
Holiday	25 days per annum plus public holidays
Primary Location	368/370 South Circular Road, Dublin 8
Hours of Work	40 hours p/w
Travel & Expenses	Expenses and mileage for work related trips will be paid
Pension	Up to 5% employer contribution pension after probation is passed
Employee Assistance Programme	Access to a range of support services including counselling
Supervision	External Clinical Supervision

Application details

To apply, please email your CV together with your cover letter outlining your fit for this role to workwithus@daisyhouse.org no later than **5pm 3rd April 2026**.

Interviews are likely to take place the week commencing 13th April 2026 and will be held in person.

If you are successful with your application and are offered a position with Daisyhouse Housing Association, the offer may be conditional upon you:

- Successfully completing Garda Vetting/Police Clearance
- Producing evidence to show that you are entitled to live and work in Ireland
- Verification of qualification and CORU Registration
- Completion of 2 successful reference checks

Daisyhouse is an equal opportunities employer.

By applying for this position, you are giving Daisyhouse consent to have your personal data stored which will be retained for the purpose of this position only.