

**Job Description**

**Title of Job**: Intercultural/Child & Family Worker

**Salary:** Executive Officer Salary Scale starting at €34,531

**Summary**: The Intercultural Child & Family Worker will work within the range of child & family services Empower offers, while supporting the work of other relevant Empower programmes. The role will largely involve advocacy, family support and group work.

The worker is expected to work as part of the wider Empower team, supporting service users to engage in the various programmes available, promoting a model of integrated services provision.

**Responsible to**: Child & Family Services Manager

**Location:** Dublin 15

**Duties include:**

* Direct work with Children and Families with varying levels of need.
* Promoting & practicing child safeguarding policies and procedures at all times.
* Develop clear engagement strategies, to ensure that vulnerable children and families access the relevant Empower services.
* Assessment and collaborative identification of needs.
* Advocating on behalf of vulnerable children and families.
* Signposting where appropriate, and referring to other relevant agencies, services or Empower programmes.
* Coordinating weekly advocacy clinics for a range of identified and emerging needs.
* Active participation in quality teamwork with a commitment to modelling integrated service provision within the wider organisation.
* Developing strong links within the community and maintaining strong working relationships with other relevant agencies.
* Modelling an inter-agency approach and collaborating where possible.
* Case management
* Report writing & record keeping.

**Person Specification:**

* A relevant third-level qualification in Community Development, Human Rights, Social Care or other relevant qualification.
* A clear understanding of child safeguarding legislation, procedures & practices, and experience of working within these structures.
* Knowledge of the Hardiker Model of Need and the Principles of Family Support.
* Experience of working with vulnerable children, young people and families.
* Ability to manage a caseload, including complex cases.
* A proven track record of working with minority groups, preferably Roma.
* Ability to engage with and advocate for vulnerable or hard-to-reach individuals and groups.
* Experience of working collaboratively with other community service providers, statutory agencies and voluntary groups.
* A comprehensive understanding of Community Development and issues faced by ethnic minority groups in Ireland.
* Excellent interpersonal skills and the ability to work closely with other agencies and people from a range of different backgrounds.
* A clear understanding and appreciation of cultural diversity and the ability to demonstrate sensitivity around cultural issues.
* Ability to work well as part of a team but demonstrate ability to work on own initiative when required.
* Excellent communication, report writing and presentation skills.
* Excellent time-management skills, with the ability to work within strict deadlines.

**Essential:**

* Full clean drivers & access to your own car
* Garda Vetting will be required for this role