

Citizen-Juries Shaping Government

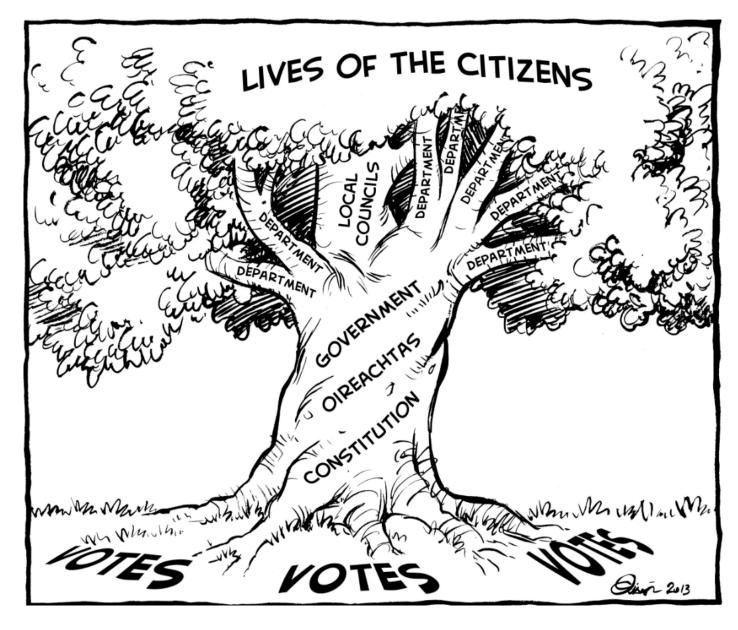
The Jury Handbook

www.peopletalk.ie

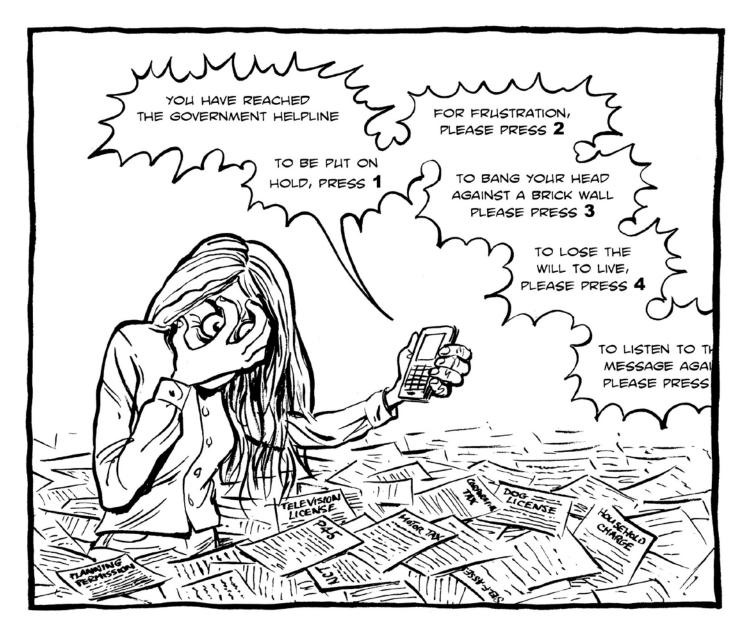


## Something painful has happened

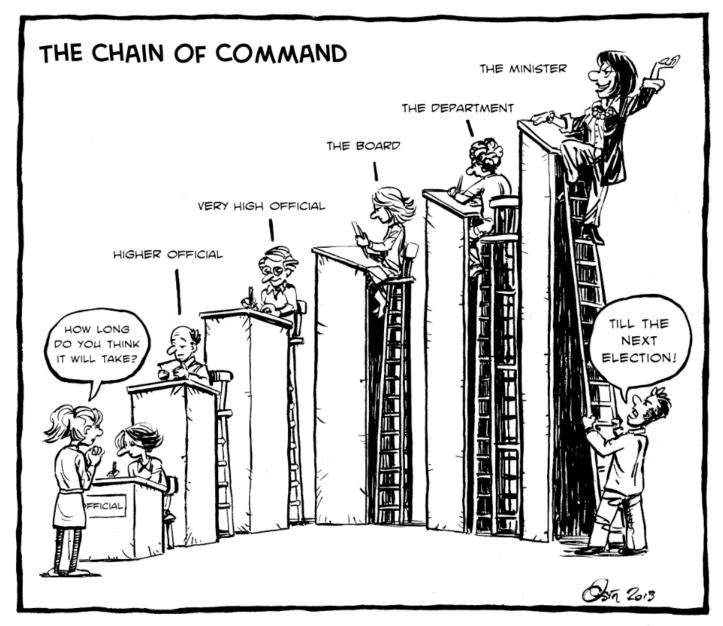
to our democracy.



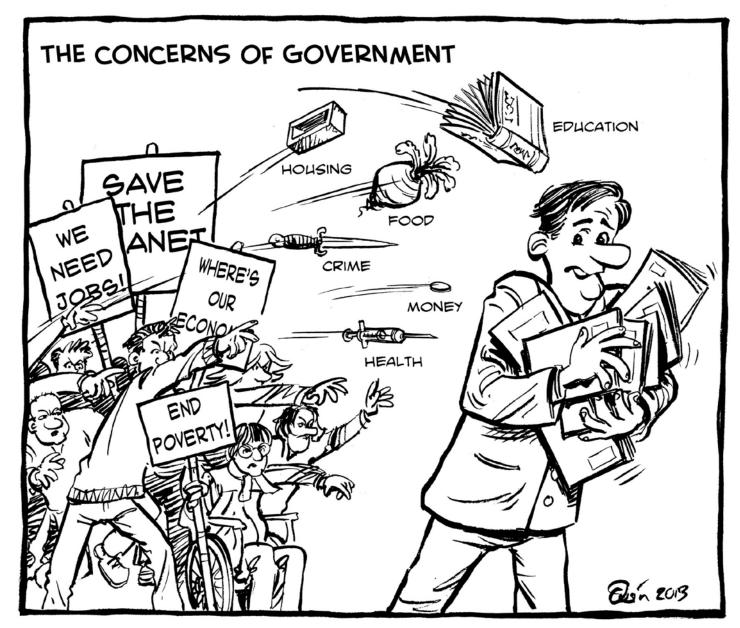
Government has grown and grown til all its branches have got tangled up in our lives



It has all become so knotted-up that we are left feeling frustrated and bewildered



Sometimes we surrender and start pleading for help and other times we demand to know who is to blame so that they can be punished.



Anger and opposition are the fuel in the machine of democracy but, if anger is getting us nowhere, then we need to stop and think.

## The PeopleTalk Jury

is an attempt to stop and think so that we can

## rebuild trust in public life

and bring

a citizen's view

to bear on the reform of the public sector.

## Why a Jury?

• Familiar...

...goes back centuries

Respected...

...no loss of credibility

Straightforward...

...come together, does the job, disbands

Recognised...

...national and local endorsement



## **Our Principles**

- 1. An independent voice
- 2. Act boldly, but listen
- 3. We don't have every answer
- 4. Don't just listen, learn

5. Everyone matters



#### The Two Questions:

- How can government organise itself better to serve us, the citizens?
- 2. How can citizens have a greater say in the design and delivery of public services?

#### **TIME**

- Not more than a half-day a month
- Not longer than two years.

#### **DECISIONS**

- Agreement of everyone
- Failing that, 10/2 majority



#### Four Tasks

- 1. Public listening sessions six electoral areas
- 2. 'Mapping' the issues
- 3. Conversations Politicians, Public Service Managers, Plenary Session
- 4. Practical proposals for change

## **Support**

FACILITATION to help Jury work together effectively

RECORD KEEPING of insights and developments

EVENT ADMINISTRATION for widest possible contact

RESEARCH to answer questions from jury

### What Peopletalk Needs

- **RESPECT FOR OTHERS**Is it about 'me'/'us'... or 'people'?
- **LISTENING**If nobody listens, who will be heard?
- **SPEAKING YOUR MIND**If nobody speaks, who will learn?
- GETTING AGREEMENT
   Without it, where are we?



### We All Have Our Off Days!

'MY BRILLIANT IDEA'
 Is it me or my idea that's 'brilliant?'

#### 'MY VAST EXPERIENCE'

Have I learnt from it or do I love talking about it?

#### 'MY NOBLE CONSCIENCE'

Does it trouble me or am I just making trouble?

#### CONDEMNATION FROM A DISTANCE

Is the person I accuse present to defend themselves? Is my accusation true?

#### EMPTY SEATS

Can't attend? Send apologies.
Can't continue? Let someone else do it.



# Peopela Cothú Rialtais

