Paul O'Sullivan,
Chairperson,
The Wheel

Elizabeth Bolger,
Director of Programmes,
The Wheel

PARALLEL SESSION: 12:30PM – 1:00PM

PROTECTING CIVIL SOCIETY'S VOICE - LEVEL 6; ROOM 81/82

RISING TO THE SDG CHALLENGE - LEVEL 6; ROOM 83/84

SOCIAL ENTERPRISE: A NEW WAY OF THINKING - LEVEL 5; CANAL CAFÉ

ACCOUNTABILITY AND AUTONOMY: GETTING THE BALANCE RIGHT - LEVEL 5; HOGAN SUITE

PRACTICE PANELS: 2:45PM – 4:00PM

NURTURING OUR FUTURE LEADERS LEVEL 6; ROOM 81/82

WHERE IS THE DIGITAL LEADERSHIP? LEVEL 6; ROOM 83/84

WE NEED TO TALK ABOUT BOARD DIVERSITY LEVEL 5; CANAL CAFÉ

FROM SLOWBALISATION TO THE CASHLESS SOCIETY – WHAT'S AROUND THE CORNER? LEVEL 6; ROOM 79/80

SUMMIT 2019 TAKES PLACE AT A TIME OF GREAT CHANGE IN OUR SECTOR IN RELATION TO…

- **public trust and confidence** (remains low and with greater expectations/costs around governance)
- **improved information about the sector** (Benefacts and Charity Regulator)
- increases in **compliance requirements**
- **an increasingly challenging and competitive funding** environment
- how the sector is regulated (Charities Governance Code)

AND AT A TIME OF GREAT CHALLENGES FOR THE WORLD…

- Climate change and decarbonisation
- Environmental degradation: plastics, pesticides, *extinctions*
- Migration and integration
- Polarised politics, populism and division
- Inequality, poverty and marginalisation
- Gender inequality
- Disruptive potential of 'fake news' through social media

Our sector is at the front line of all of this, advocating for the changes needed and providing supports and services

THE ROLE OF CIVIL SOCIETY AND CV SECTOR IS MORE IMPORTANT THAN EVER AS SOCIETY & ECONOMY RESPONDS!

We need:

- A clear and coherent vision and developmental strategy/ policies for the sector

- Strategies that adequately respond to the **challenges** reported by our members

THE MOST PRESSING ISSUES OUR MEMBERS IDENTIFY

- **Competitive tenders based on lowest price rather than best service – non inclusive of full service delivery costs**

- Threat to charitable ethos in competition with private sector

- Public **trust and confidence**

- Deterioration of **relationships** with statutory funders: moves from partnership to contractual relationship

CHALLENGES REPORTED BY MEMBERS CONTD.

• Recruiting and **retaining staff**, in light of the funding inadequacy, especially re. remuneration pay restoration.

• Recruiting **board members** (governance responsibilities)

• Ongoing **increase in demand for services**, whilst seemingly powerless to address due to lack of funding

• The impact of greatly increased **compliance requirements**

• The rising **cost of insurance** and threat to work of charities

THERE ARE THE CHALLENGES.

LETS TAKE A QUICK LOOK AT THE STATUTORY POLICIES, STRATEGIES AND REPORTS THAT ARE, OR SHOULD BE, PARTICULARLY RELEVANT TO TODAY'S DISCUSSION

FIRST OFF, WE KNOW MORE ABOUT THE SECTOR THANKS TO BENEFACTS DATA

AND THE CHARITIES REGULATOR'S REPORT ON SOCIAL AND ECONOMIC IMPACT OF CHARITIES

"Using Indecon's model of the Irish economy, when total macro-economic impacts are estimated, charities in Ireland are estimated to have direct, indirect and induced expenditure of €24.98 billion, and support 289,197 employees."

THE PROGRAMME FOR GOVERNMENT COMMITMENTS (2016) ARE ALSO RELEVANT

A Programme for a Partnership Government

We want to affirm the contribution of the community and voluntary sector to building a more just and prosperous society, and its strong focus on urban and rural regeneration. Community and voluntary organisations provide the human, social and community services in all key areas of our national life. In this work they contribute to the economy as well as create value for Irish society.

We will increase funding levels to support the sector, and develop a multi-annual funding model that focuses on quality, effectiveness and efficiency. We will produce a coherent policy framework and develop a strategy to support the community and voluntary sector and encourage a cooperative approach between public bodies and the community and voluntary sector.

We will also ensure that all commissioning for human, social and community services takes place in a societal value framework (targeted at maximising the value for society).

DRCD IS THE LEAD DEPARTMENT FOR THE SECTOR
TWO DIVISIONS: COMMUNITY AND RURAL

THE *WHITE PAPER SUPPORTING VOLUNTARY ACTIVITY (2000)* STILL A KEY POLICY STATEMENT

A White Paper on a Framework for Supporting Voluntary Activity and for Developing the Relationship between the State and the Community and Voluntary Sector
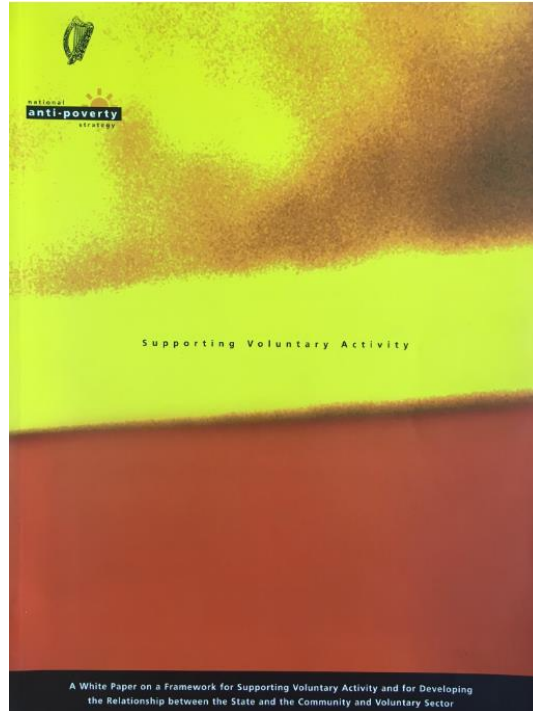
WHITE PAPER (2000)

- **Formal recognition** of the role of the Community and Voluntary sector in a vibrant, participative democracy and civil society

- **Multi-annual funding** to become the norm for agreed priority services and community development activities

- The **principles in the White Paper** to apply to developing the relationship between the Community and Voluntary sector and the State generally

WHITE PAPER PRINCIPLES REMAIN PRIMARY

- **Active Citizenship –** ensuring people and organisations take part in decision-making which affects them
- **Adequate resource allocation**
- **promotion of equality of opportunity**
- **Helping people to participate**
- Respect for **individual freedom** in the pursuit of social goals
- Promoting and strengthening **social dialogue**

All good a still highly relevant today!

FRAMEWORK POLICY ON LOCAL AND COMMUNITY DEVELOPMENT (DRCD, 2015)

Our Communities:

A Framework Policy for Local and Community Development in

Ireland

(2015)

THE POLICY IS CURRENTLY BEING DEVELOPED INTO AN ACTION PLAN THAT WILL ALSO ADDRESS CV SECTOR ISSUES

"the government commits itself to the following principles:

• promoting community participation with a strong system of local government

• creating robust local collaboration by engaging with local communities

• supporting voluntary activity and active citizenship"

POINTS THAT HAVE BEEN MADE BY THE WHEEL IN CONSULTATIONS TO DEVELOP THE ACTION PLAN INCLUDE

- Review **regulatory compliance requirements**

- **Reduce and streamline and fund** compliance

- Develop a **multi-annual funding** approach for public-programmes generally.

- Introduce a model for **full cost recovery** for all programmes

DRAFT SOCIAL ENTERPRISE POLICY (2019) BEING DEVELOPED BY DRCD

THREE POLICY OBJECTIVES:

1. Building Awareness of Social Enterprise

2. Growing and Strengthening Social Enterprise

3. Achieving Better Policy Alignment

DRAFT ACTIONS INCLUDE

- Providing information on the various **business supports available** to social enterprises, and working to address gaps.

- Providing **advice and supports** to assist social enterprises to develop proposals.

- Supporting **capacity-building** for social enterprises in relation to **procurement** processes

REPORT OF THE CONSULTATIVE PANEL ON GOVERNANCE OF CHARITIES (2018)

An Rialálaí
Carthanas

Charities
Regulator

**Report of the
Consultative Panel
on the Governance
of Charitable
Organisations**

5 April 2018

STUDY UNDERWAY FOR A CHARITY PASSPORT SCHEME TO

- One of the recommendations of the panel was that "***The Charities Regulator should promote efforts to streamline compliance and reporting duplication between State bodies***."

- Indecon currently conducting a feasibility study for a 'Charity Passport' Scheme in Ireland

NATIONAL STRATEGY ON VOLUNTEERING ALSO IN DEVELOPMENT BY DRCD

Consultation

Volunteering Strategy – Call for Input

Last updated: 3 April 2019
Published: 7 December 2018
From: Department of Rural and Community Development

Consultation is in review
Open from: 12:00 on 7 December 2018
Closed on: 15:00 on 14 February 2019

The Department of Rural and Community Development (the department) issued a 'Call for Input' (CFI) to inform and seek views from stakeholders on key topics under consideration to develop a National Strategy on Volunteering (the strategy).

INDEPENDENT REVIEW OF ROLE OF VOLUNTARY ORGANISATIONS IN HEALTH / SOCIAL SERVICES (2019)

Report of the Independent Review Group established to examine the role of voluntary organisations in publicly funded health and personal social services

IRG REPORT <u>RECOMMENDATIONS</u> INCLUDE

- **Forum** to structure relationships
- **Charter** to set out governing principles for relationship
- **Essential services list** to be agreed with **full-cost funding**
- **Revision of service agreements** to simplify
- Avoid **duplication of reporting**
- System to **manage deficits**
- **Multi-annual budgeting**
- Publicly-funded **support function** for smaller organisations
- **Innovation fund**

SLAINTECARE ACTION PLAN

SLAINTECARE – IMPLEMENTATION

"Sláintecare will be delivered through a partnership approach by the **Sláintecare Programme Implementation Office (SPIO)** located in the Department of Health.

The SPIO will work in partnership with citizens, staff and delivery partners in the public and private health and **social care sectors**, elected representatives, and wider stakeholder interest groups to deliver on the range of actions within the reform programme"

TUSLA COMMISSIONING STRATEGY

Tusla Commissioning Strategy

Draft May 2017

"Tusla will **work in partnership** with the Community and Voluntary Sector to build the capacity of the sector through targeted training and development. A partnership approach will be taken at all times…**respecting the unique role of community and voluntary organisations**".

"Commissioning should incorporate key **capacity-building measures** for the local community and voluntary sector in order that it can respond to the local context and the service requirements of Tusla".

CHARITIES REGULATOR'S GOVERNANCE CODE - ALL CHARITIES TO COMPLY FULLY BY 2020

THOSE ARE ONLY THE MOST OBVIOUSLY RELEVANT STRATEGIES / PROCESSES IMPACTING SECTOR: THERE ARE MANY OTHERS…

- SDGs

- *Social Inclusion: An Integrated Strategy 2019 – 2025*

- Review of Community Services Programme (DRCD) currently underway

- Review of Community Employment / Rural Social Scheme / Jobs Initiative currently underway

SO THIS IS THE GRAND POLICY CONTEXT WITHIN WHICH THE SECTOR'S WORK IS TAKING PLACE, AFFECTING HOW IT IS SHAPED

- How can we ensure the sector's work benefits to the maximum from the many good recommendations/objectives in these existing/expected reports and strategies?
- What are the challenges for the state and the sector in working more effectively together? In balancing autonomy with accountability?
- What do we need to do ensure these strategies and plans are implemented effectively?
- How can we ensure coherence between them?

PANEL DISCUSSION

PLENARY 1

Facilitator:

Noeline Blackwell,
Chief Executive Officer,
Dublin Rape Crisis Centre

PANEL DISCUSSION

PLENARY 1

SUPPORTING THE COMMUNITY AND VOLUNTARY SECTOR TO MAXIMIZE ITS CONTRIBUTION

PANEL DISCUSSION
PLENARY 1

Kevin McCarthy,
Secretary General, Department of Rural and Community Development

PANEL DISCUSSION

PLENARY 1

Jane Grimson,
Co-author, Report of the Independent Review Group established to examine the role of voluntary organisations in publicly funded health and personal social services

PANEL DISCUSSION
PLENARY 1

Helen Martin,
Interim Chief Executive Officer,
Charities Regulator

Key Issues Raised by the Public

Main categories of concerns received by the Charities Regulator about charities included * –

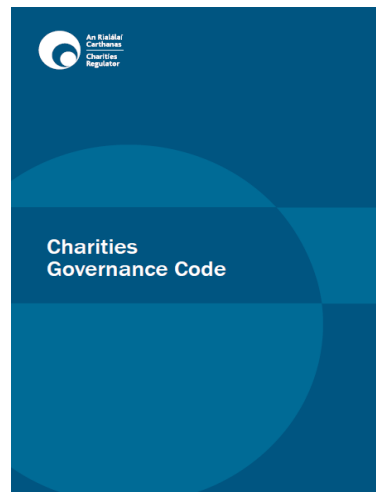- financial control and transparency (29%)

- other governance issues (23%)

Source: Compliance Report 2017

Charities Governance Code

- Consultation with charity trustees, beneficiaries, donors and the public over 2 year period

- Report of the Consultative Panel on the Governance of Charitable Organisations published May 2018

- Code launched November 2018

6 principles, 32 core standards, 17 additional standards

1 advancing its charitable purpose

2 behaving with integrity

3 leading people

4 exercising control

5 working effectively

6 being accountable and transparent

Principle 4 – Exercising Control

"4.4. Make sure you have appropriate financial controls in place to manage and account for your charity's money and other assets."

- 'Internal Financial Controls Guidelines for Charities' (2017)

- Section 47, Charities Act 2009 – Duty to keep proper books of account

The Code – Key Dates

➢2019 –   Learning year – training, guidance (e.g. Online **Toolkit**)

➢2020 –   Implementation of Code – compliance record forms retained

➢2021 –   Report on compliance with the Code

www.charitiesregulator.ie

PANEL DISCUSSION
PLENARY 1

Jane-Ann O'Connell,
Sláintecare Programme Implementation Office

Over the next ten years our population will change radically with demand set to increase across our health services.

Projected 65+ Population
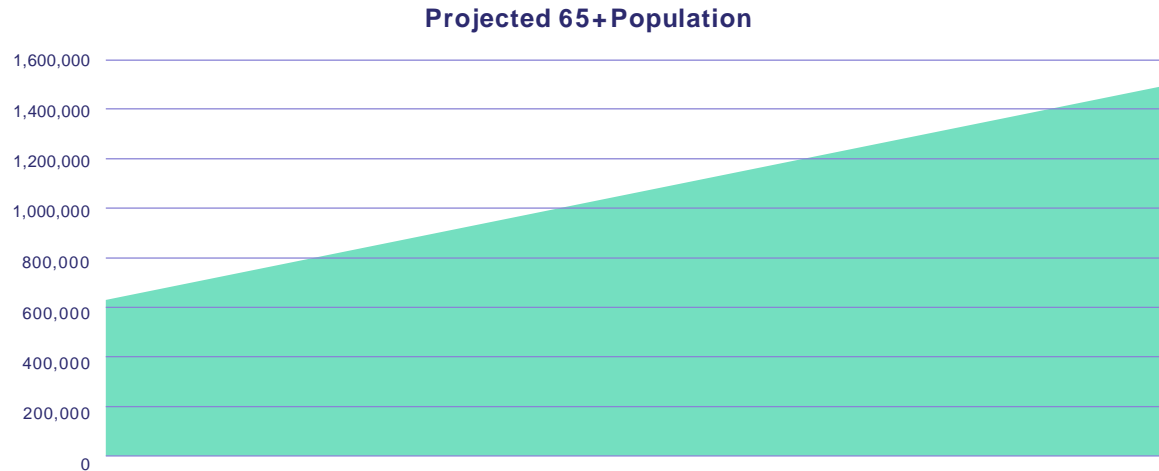
Sláintecare Objectives:

— Promote the health of our population to prevent illness

— Bring the majority of care into the community

— Create an integrated system of care, with healthcare professionals working closely together

— Create a system where care is provided on the basis of need, not ability to pay

— Move our system from long waiting times to a timely service

— Drive accountability and performance in the health service

— Deliver a health service that has the capacity and ability to plan for, and manage, changing needs

Right Care. Right Place. Right Time.

The goal is to enable the…

Right Care

Right Place

Right Time given
by the Right Team

Right Care. Right Place. Right Time.

We will do this in partnership.

Citizens

In Partnership With…

Wider Determinants Stakeholders

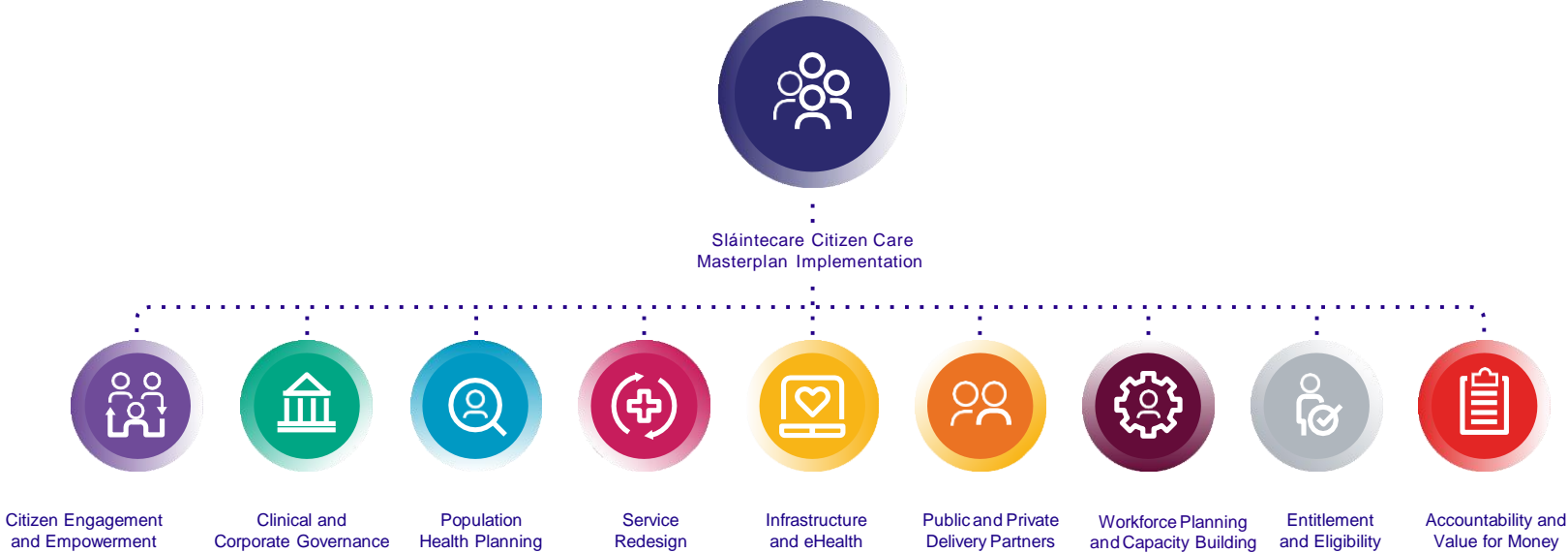Elected Representatives

Staff and Delivery Partners
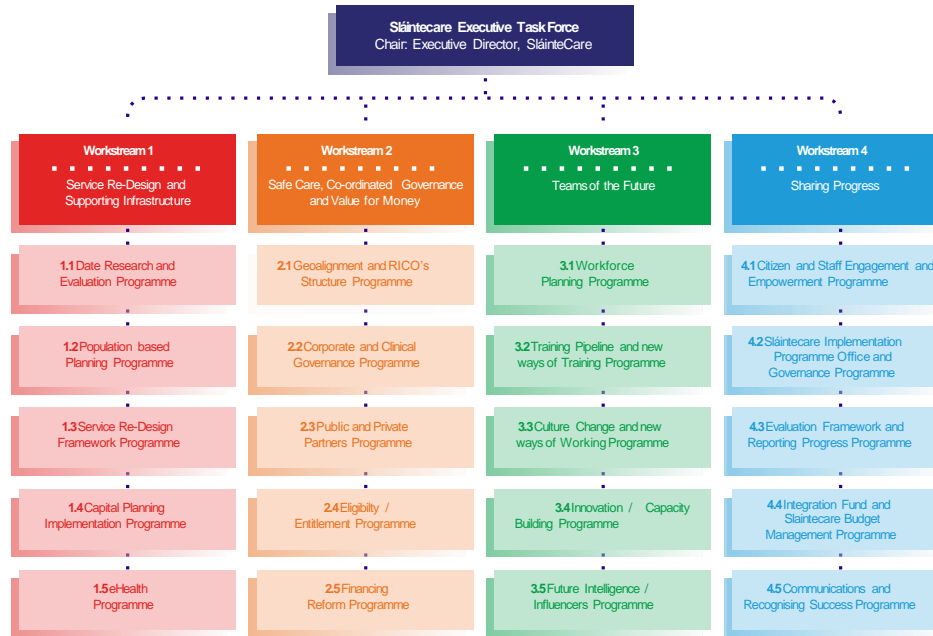
Approach of Programme Implementation Office:

— To establish the programme of reform

— To develop a strategic and programmatic approach to implementation

— To ensure all parts of the system are following the strategy

— To work collaboratively with stakeholders

— To support work of colleagues and reform efforts

— To report on progress

— **NOT** to duplicate effort

A whole-system framework:

Sláintecare Citizen Care
Masterplan Implementation

Citizen Engagement
and Empowerment

Clinical and
Corporate Governance

Population
Health Planning

Service
Redesign

Infrastructure
and eHealth

Public and Private
Delivery Partners

Workforce Planning
and Capacity Building

Entitlement
and Eligibility

Accountability and
Value for Money

…4 Workstreams, each with detailed Projects & Programmes

Sláintecare Executive Task Force
Chair: Executive Director, SláinteCare

Workstream 1	Workstream 2	Workstream 3	Workstream 4
Service Re-Design and Supporting Infrastructure	Safe Care, Co-ordinated Governance and Value for Money	Teams of the Future	Sharing Progress
1.1 Date Research and Evaluation Programme	**2.1** Geoalignment and RICO's Structure Programme	**3.1** Workforce Planning Programme	**4.1** Citizen and Staff Engagement and Empowerment Programme
1.2 Population based Planning Programme	**2.2** Corporate and Clinical Governance Programme	**3.2** Training Pipeline and new ways of Training Programme	**4.2** Sláintecare Implementation Programme Office and Governance Programme
1.3 Service Re-Design Framework Programme	**2.3** Public and Private Partners Programme	**3.3** Culture Change and new ways of Working Programme	**4.3** Evaluation Framework and Reporting Progress Programme
1.4 Capital Planning Implementation Programme	**2.4** Eligibilty / Entitlement Programme	**3.4** Innovation / Capacity Building Programme	**4.4** Integration Fund and Slaintecare Budget Management Programme
1.5 eHealth Programme	**2.5** Financing Reform Programme	**3.5** Future Intelligence / Influencers Programme	**4.5** Communications and Recognising Success Programme

Right Care. Right Place. Right Time.

Implementation is not easy...

Success

Success

What people think
it looks like...

What it really
looks like

PANEL DISCUSSION

PLENARY 1

Oonagh Buckley,
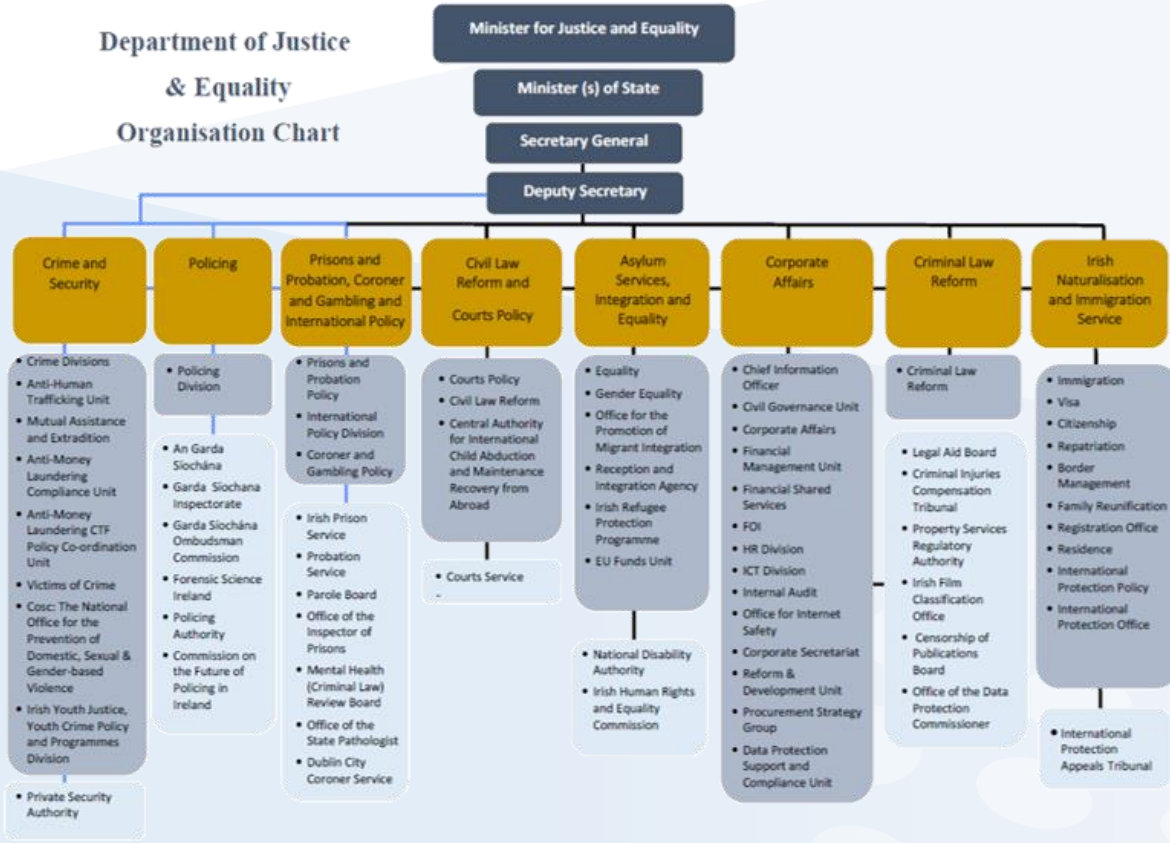### Deputy Secretary General,
Department of Justice and Equality
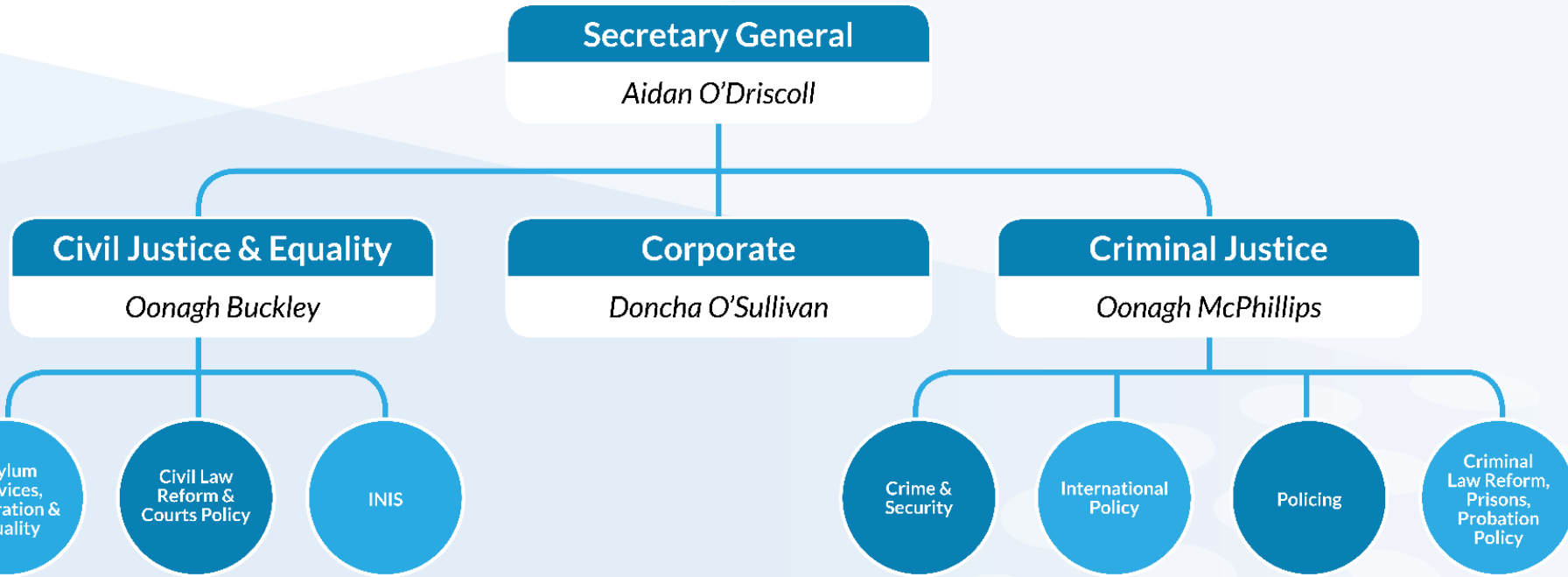
Transformation of the Department of Justice and Equality
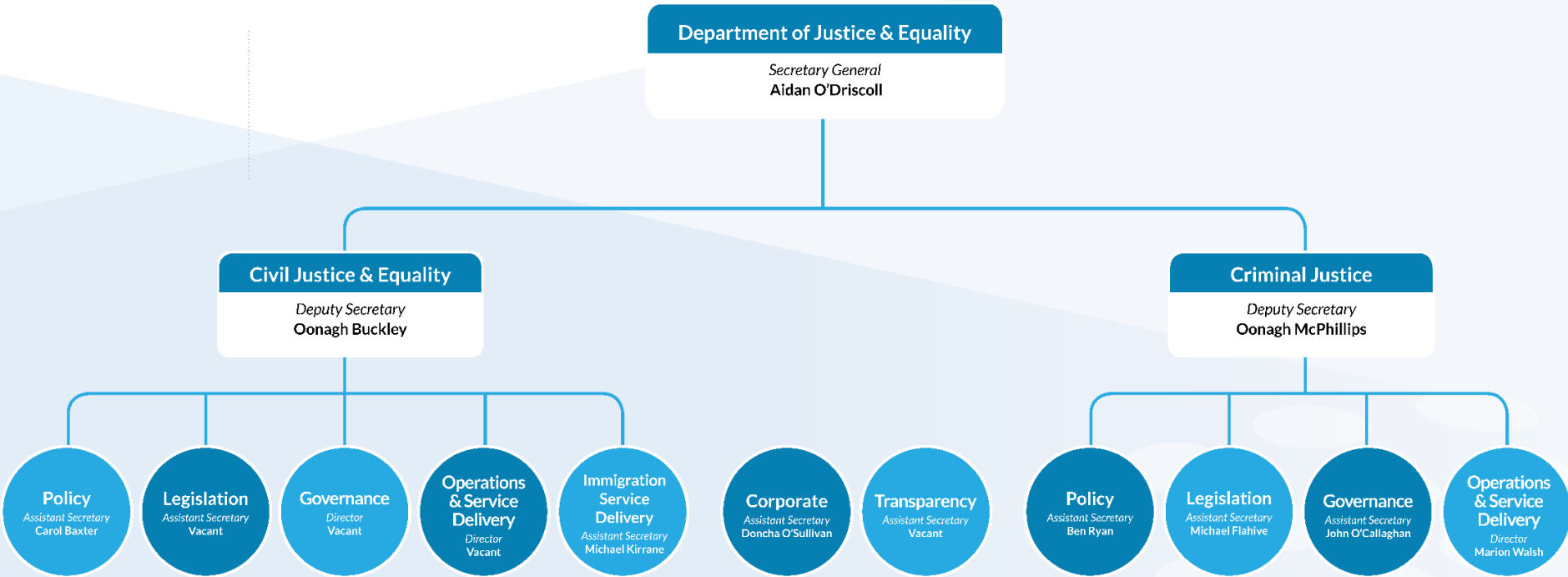
23rd May 2019

Our Starting Point

Department of Justice & Equality Organisation Chart

- Minister for Justice and Equality
- Minister (s) of State
- Secretary General
- Deputy Secretary

Crime and Security
- Crime Divisions
- Anti-Human Trafficking Unit
- Mutual Assistance and Extradition
- Anti-Money Laundering Compliance Unit
- Anti-Money Laundering CTF Policy Co-ordination Unit
- Victims of Crime
- Cosc: The National Office for the Prevention of Domestic, Sexual & Gender-based Violence
- Irish Youth Justice, Youth Crime Policy and Programmes Division
- Private Security Authority

Policing
- Policing Division
- An Garda Siochána
- Garda Siochana Inspectorate
- Garda Siochána Ombudsman Commission
- Forensic Science Ireland
- Policing Authority
- Commission on the Future of Policing in Ireland

Prisons and Probation, Coroner and Gambling and International Policy
- Prisons and Probation Policy
- International Policy Division
- Coroner and Gambling Policy
- Irish Prison Service
- Probation Service
- Parole Board
- Office of the Inspector of Prisons
- Mental Health (Criminal Law) Review Board
- Office of the State Pathologist
- Dublin City Coroner Service

Civil Law Reform and Courts Policy
- Courts Policy
- Civil Law Reform
- Central Authority for International Child Abduction and Maintenance Recovery from Abroad
- Courts Service
-

Asylum Services, Integration and Equality
- Equality
- Gender Equality
- Office for the Promotion of Migrant Integration
- Reception and Integration Agency
- Irish Refugee Protection Programme
- EU Funds Unit
- National Disability Authority
- Irish Human Rights and Equality Commission

Corporate Affairs
- Chief Information Officer
- Civil Governance Unit
- Corporate Affairs
- Financial Management Unit
- Financial Shared Services
- FOI
- HR Division
- ICT Division
- Internal Audit
- Office for Internet Safety
- Corporate Secretariat
- Reform & Development Unit
- Procurement Strategy Group
- Data Protection Support and Compliance Unit

Criminal Law Reform
- Criminal Law Reform
- Legal Aid Board
- Criminal Injuries Compensation Tribunal
- Property Services Regulatory Authority
- Irish Film Classification Office
- Censorship of Publications Board
- Office of the Data Protection Commissioner

Irish Naturalisation and Immigration Service
- Immigration
- Visa
- Citizenship
- Repatriation
- Border Management
- Family Reunification
- Registration Office
- Residence
- International Protection Policy
- International Protection Office
- International Protection Appeals Tribunal

Transformation
your department | your future

Mid-point realignment

Moving to a functional model

Detail of functions

Policy	The policy function is the think tank for the Department. It will operate as a thought leader, developing long term, evidence-based policy through research and analysis of information and data from multiple sources. It will take a proactive and strategic view of Justice and Equality policy formulation and review, and enable the Department to provide 'best-in-class' advice to the Minister and Government in the long-term interest of all citizens.
Legislation	The legislation function is the law maker for the Department, responsible for drafting both primary and secondary legislation and creating and moving bills through the Attorney General's Office and the Oireachtas. Through consultation with relevant stakeholders, the legislation function will deal with both Irish law and the transposition of EU and International law. It will advise and work closely with other functions to ensure that relevant implications are considered at all stages of the legislative process.
Governance	The governance function is the oversight function for the Bodies under the aegis of the Department. Working collaboratively, the function will ensure that Bodies have a clear strategy, meet agreed standards of performance, transparency and governance, and manage their resources appropriately. The governance function will support independent Bodies to perform effectively, and adopt a consistent approach based on recognised standards, which can be tailored to each Body as appropriate to ensure clarity, fairness and accountability.
Transparency	The transparency function is responsible for sourcing, assessing and communicating all information required by the Minister, as well as ensuring consistent standards of internal and external communications. The function will integrate information, analysis and communications from across the Department to create coherent narratives on Justice & Equality themes. It will proactively determine where there is a need for information to be communicated or published, as well as responding in an agile way to incoming requests. The function will use a variety of channels, leveraging technology and real-time information, to ensure the Minister upholds their commitment of democratic accountability to citizens, the Oireachtas, the media and other stakeholders.
Operations	Operations is the function responsible for planning, risk management, project & change management across the Department. Operations will set and monitor key performance indicators and track goals across the Department. The function will provide a focus on continuous improvement, and support the Department in times of crisis. It is a core function which enables all other functions to operate effectively within a fast-paced and changing world.
Service Delivery	Service Delivery areas will manage the delivery of efficient, robust and customer-centric frontline services for the Department. Through consultation with customers and other stakeholders they will design and deliver high-quality public services that support the achievement of policy objectives and the Department's strategic goals. This will require the identification of new, innovative ways to deliver services to keep pace with changes in the Justice & Equality sector and more widely, making good use of new technologies and identifying opportunities for continuous improvement.

Transformation
your department | your future

PANEL DISCUSSION

PLENARY 1

Deirdre Garvey,
Chief Executive Officer,
The Wheel

COFFEE BREAK

11:50AM – 12:20PM

PARALLEL SESSION: 12:30PM – 1:30PM

PROTECTING CIVIL SOCIETY'S VOICE - LEVEL 6; ROOM 81/82

RISING TO THE SDG CHALLENGE - LEVEL 6; ROOM 83/84

SOCIAL ENTERPRISE: A NEW WAY OF THINKING - LEVEL 5; CANAL CAFÉ

ACCOUNTABILITY AND AUTONOMY: GETTING THE BALANCE RIGHT - LEVEL 5; HOGAN SUITE

CHAIR:

LIAM HERRICK,
IRISH COUNCIL FOR CIVIL LIBERTIES

SIOBHAN O'DONOGHUE, UPLIFT

JOHN DEVITT, TRANSPARENCY INTERNATIONAL IRELAND

COLM O'GORMAN, AMNESTY INTERNATIONAL IRELAND

SESSION 1: PROTECTING CIVIL SOCIETY'S VOICE

PRACTICE PANELS 2.45PM – 4PM

Nurturing Our Future Leaders Level 6; Room 81/82

Where is the Digital Leadership? Level 6; Room 83/84

We Need to Talk About Board Diversity Level 5; Canal Café

From Slowbalisation to the Cashless Society – What's Around the Corner? Level 6; Room 79/80

CHAIR: SUZANNE KEATINGE, DOCHAS

NIAMH GARVEY, TRÓCAIRE

OISIN COGHLAN, FRIENDS OF THE EARTH IRELAND

SALOME MBUGUA, AKIDWA

DR. SEAN HEALY, SOCIAL JUSTICE IRELAND

DR. VINCENT CARRAGHER, TRINITY COLLEGE DUBLIN

SPECIAL PERFORMANCE BY WE ARE ALL HUMAN, LARGY COLLEGE (YSI SILVER AWARD)

SESSION 2: RISING TO THE SDG CHALLENGE

PRACTICE PANELS 2.45PM – 4PM

Nurturing Our Future Leaders Level 6; Room 81/82

Where is the Digital Leadership? Level 6; Room 83/84

We Need to Talk About Board Diversity Level 5; Canal Café

From Slowbalisation to the Cashless Society – What's Around the Corner? Level 6; Room 79/80

SESSION 3 - SOCIAL ENTERPRISE: A NEW WAY OF THINKING

CHAIR:
GRÁINNE KELLIHER,
AIRFIELD ESTATE

AOIBHEANN O' BRIEN, FOODCLOUD

DEIRDRE MORTELL, SOCIAL INNOVATION FUND IRELAND

WHAT WE BELIEVE

Social Innovation Fund Ireland provides **growth capital** and support to the **best social enterprises** and **innovations** in Ireland, helping to **scale** and **maximise their impact.**

SOCIAL INNOVATION FUND
Sustaining great ideas

WHAT WE HAVE ACHIEVED

€30M

Raised €15m in philanthropic funding to create a €30M Fund

22 Funds

Delivered 22 Funds including Health, Tech for Good, and Education

86 Innovations

Backed 86 social innovations

€6M

Enabled €6M in follow-on funding for our awardees

187 Jobs

Created 187 jobs
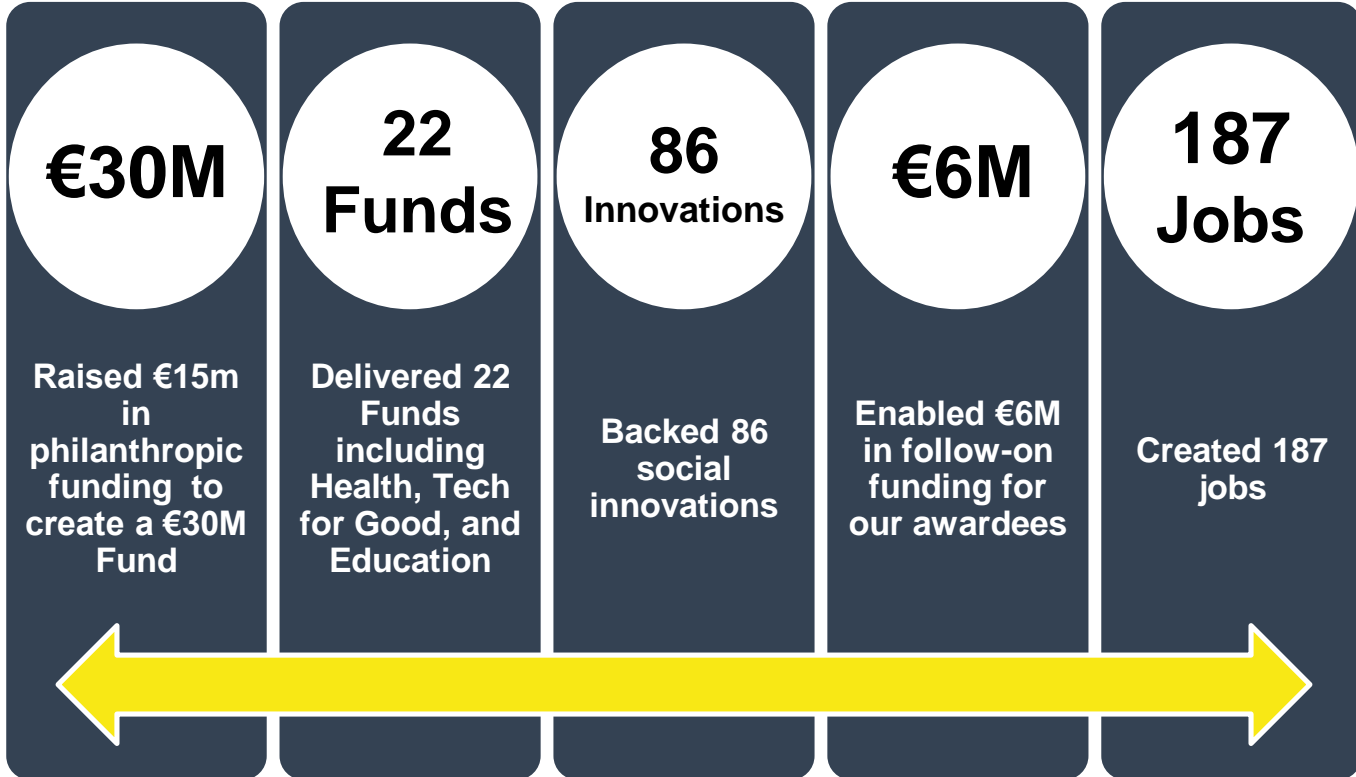
Social Enterprise Development Fund 2017-19 Accelerator Programme

Cash Grant +

Diagnostics

Technology Advisor

Strategic plan

Theory of Change

Social Impact measurement

Access to SIFI Network

SOCIAL INNOVATION FUND
Sustaining great ideas
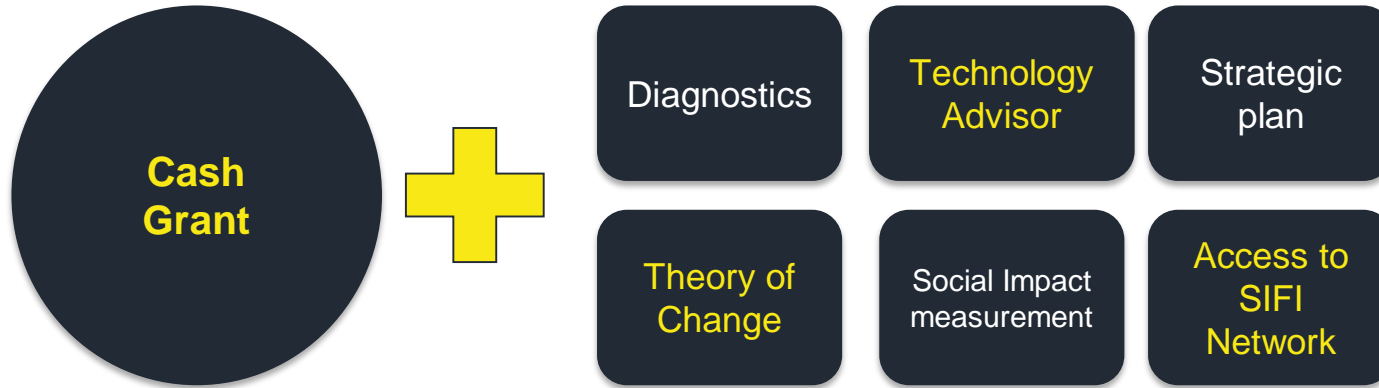
Social Enterprise Development Fund

- **Funded by IPB Insurance - donation of €800k over 2 years**
- **Match funding from DRCD through Dormant Accounts Funds**
- **300 applications over 2 years**
- **22 Social enterprises supported in 2018.**

Some of our SED Fund Awardees:

Sailing Into Wellness

Social Farming

Sensational Kids

Meals 4 Health

SHONA Project

GIY Growbox
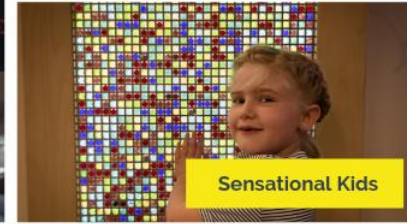
SOCIAL ENTERPRISE DEVELOPMENT FUND

What We Achieved In 2018

102 JOBS

At the end of 2018, the Social Enterprise Fund had created 102 new jobs

22 SOCIAL ENTERPRISES

In 2018, we supported 22 Social Enterprises

VOLUNTEERS 279

Our awardees engaged 279 volunteers

LOCAL AUTHORITIES 14

Our Awardees come from across 14 Local Authorities in Ireland

21,000 SERVICES PROVIDED

Through the fund our Awardees have provided services to 21,000 people

WHAT WE HAVE LEARNED

- **We have received 300 applications, conducted 50 interviews and carried out a survey on 100 people.**

- **There is optimism among leaders in the social enterprise space, 74 % of them plan to recruit more staff in the next 12 months.**

- **There are particularly challenges for social enterprises in measuring their social impact.**

- **73 % of respondents reported that access to financial resources is their biggest challenge.**

SOCIAL
INNOVATION
FUND
Sustaining great ideas

WHAT WE DO

Social Innovation Fund helps by providing both **cash grants** and **non-financial supports** to our awardees, to tackle these challenges head on and make the **future of the Social Enterprise space in Ireland** the best possible.

SOCIAL INNOVATION FUND
Sustaining great ideas

ANDREW FORDE, DEPARTMENT.OF RURAL & COMMUNITY DEVELOPMENT

CharitySummit

@The_Wheel_IRL

TheWheelIreland

www.linkedin.com/company/the-wheel

SESSION 3 - SOCIAL ENTERPRISE: A NEW WAY OF THINKING

PRACTICE PANELS 2.45PM – 4PM

Nurturing Our Future Leaders Level 6; Room 81/82

Where is the Digital Leadership? Level 6; Room 83/84

We Need to Talk About Board Diversity Level 5; Canal Café

From Slowbalisation to the Cashless Society – What's Around the Corner? Level 6; Room 79/80

SESSION 4 - ACCOUNTABILITY AND AUTONOMY: GETTING THE BALANCE RIGHT

CHAIR:
JACQUIE HORAN,
COPE GALWAY

MO FLYNN, REHAB GROUP

BERNARD O'REGAN, WESTERN CARE ASSOCIATION

TIM O'DONOHUE, KERRY DIOCESAN YOUTH SERVICE

KDYS

Presentation by
Mr. Tim O'Donoghue, KDYS CEO
at The Wheel Summit 2019

WHO/WHAT ARE YOU?

- INDEPENDENT ENTITY
- CHARITY
- SERVICE PROVIDER
- SOCIAL ENTERPRISE
- VOLUNTARY ORGANISATION

- PARTNER
- NON PROFIT
- COMPANY LTD BY GUARANTEE
- N.G.O.
- SUB CONTRACTOR

WHO ARE YOU ACCOUNTABLE TO?

KDYS –OUR APPROACH

KDYS Mission

To empower all young people to grow to their full potential by enabling them to acquire the knowledge, attitudes, and skills necessary for their wellbeing and the enrichment of their communities

An inclusive approach to working with all young people aged 10-25 years informed by four pillars:

Youth Work Approach	Principles of Non- Formal Education
Principles of theCouncil of Europe	Youth Participation

Young people
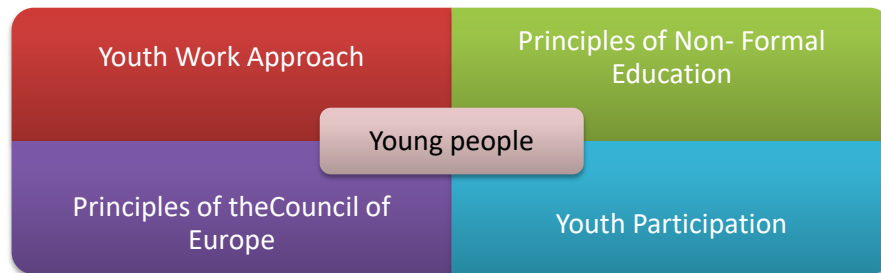
KDYS Programmes

State Contracts

Impact of shift from autonomy to accountability

From partnership to service provider

Identity questions: organisation/workforce

Ownership

Responsibility but imposed direction

Agility and flexibility limited

Increased bureaucracy

What constitutes Value?

Rebalancing….
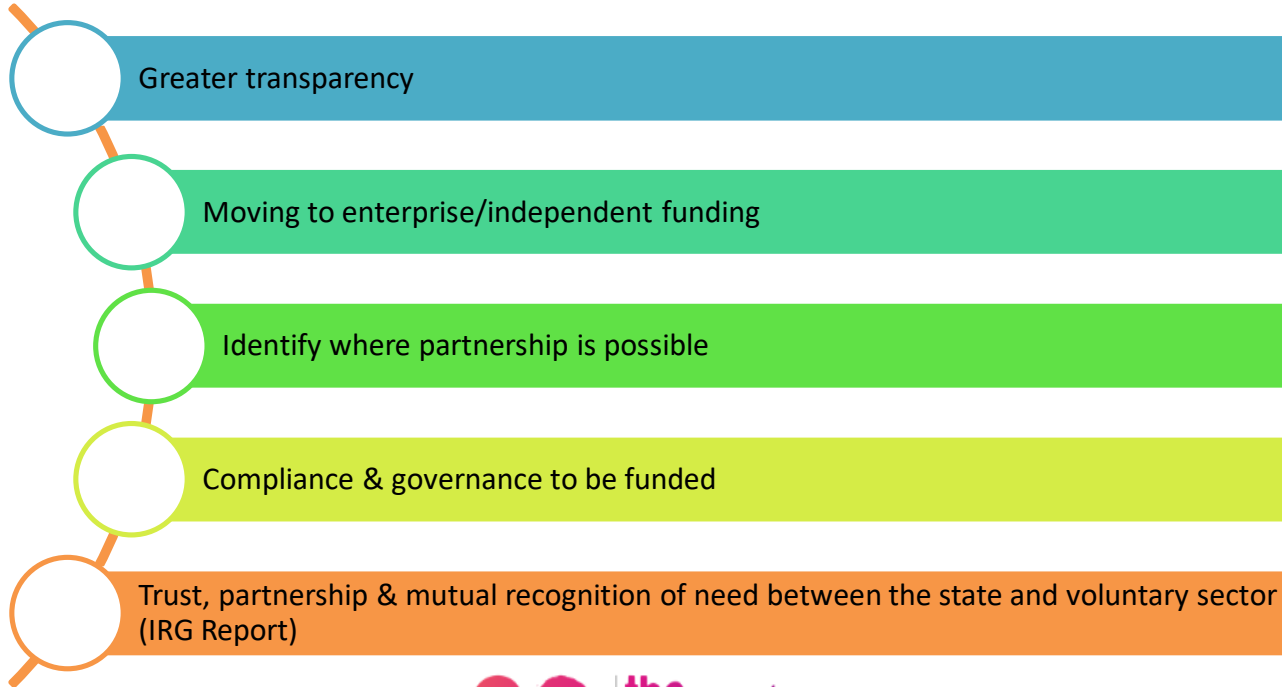
- Greater transparency
- Moving to enterprise/independent funding
- Identify where partnership is possible
- Compliance & governance to be funded
- Trust, partnership & mutual recognition of need between the state and voluntary sector (IRG Report)

SESSION 4 - ACCOUNTABILITY AND AUTONOMY: GETTING THE BALANCE RIGHT

PRACTICE PANELS 2.45PM – 4PM

Nurturing Our Future Leaders Level 6; Room 81/82

Where is the Digital Leadership? Level 6; Room 83/84

We Need to Talk About Board Diversity Level 5; Canal Café

From Slowbalisation to the Cashless Society – What's Around the Corner? Level 6; Room 79/80

LUNCH

1:30PM – 2:45PM

PRACTICE PANELS: 2:45PM – 4:00PM

NURTURING OUR FUTURE LEADERS LEVEL 6; ROOM 81/82

WHERE IS THE DIGITAL LEADERSHIP? LEVEL 6; ROOM 83/84

WE NEED TO TALK ABOUT BOARD DIVERSITY LEVEL 5; CANAL CAFÉ

FROM SLOWBALISATION TO THE CASHLESS SOCIETY – WHAT'S AROUND THE CORNER? LEVEL 6; ROOM 79/80

NURTURING OUR FUTURE LEADERS

HOST:

DEREK MCKAY, ADARE

PANELLISTS:
SHARON HUGHES - DIT SU);
ADRIAN MCCARTHY - FOR PURPOSE/2INTO3
YVONNE MCKENNA - GAISCE

20TH ANNIVERSARY CELEBRATION

4.15PM – 7PM

@ HOGAN SUITE

HOST:

DARRAGH DOYLE,
EPIC THE IRISH EMIGRATION MUSEUM

PANELLISTS:

TOM O'SULLIVAN - ICS
LIZ WATERS - AN COSÁN
WAYNE MURRAY - AUDIENCE
EAMON STACK - ENCLUDE

EAMON STACK, ENCLUDE

THE'RE NOT COMING

MARKET RESEARCH | SURVEY FEEDBACK

techsoup GLOBAL

Nonprofit-specific software, free software discovery services, IT training and education, and cloud migration services are the most attractive IT value-added services.
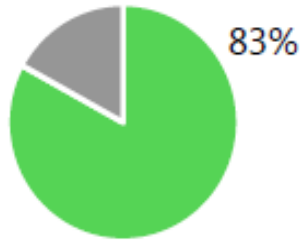
IT Value-Added Services by Demand and Willingness to Pay
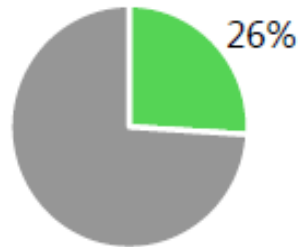(Bubble size represents purchasing power (average IT budget) of those willing to pay)

- ● = high demand, high WTP, transactional
- ● = targeted demand, high WTP, recurring
- ● = targeted demand, high WTP, transactional
- ● = low demand, low WTP

Deep-dives on these services covered in slides that follow

Demand (Need) for Service — High / Low

NP-specific Software

Discovery of free/discounted software

IT Training

Cloud migration

IT Support

Cyber-security

Assistance with gifted software/licenses

Mobile device/ application management

Needs assessment

Setup and configuration

Willingness to Pay for Service — Low / High

Global Nonprofit
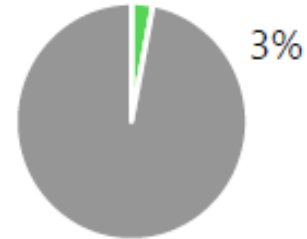# Tech Survey 2017

97% nonprofits less 50 staff

83% — >1000 Employees

26% — >500 -999 Employees

3% — <500 Employees

**What do
Charities [NPO] do?**

**Charity Purposes
For
Public Benefit**

Depaul's Homeless
in Winter Appeal

Help Michael Now

Deep Digital Transformaton?

**To use Tech
to measurably increase
<u>the Impact</u>
of our
Nonprofit Purposes**
[For Public Benefit]

Case Studies of Success
* Applications
designed + build by charities
for charities

- eCASS – Addiction Services
- eHOME – Homeless Service
- YeSS – Youth Services

- eSAFE- new DV services solution

eSAFE – DV Services Solution

- Three years collaboration
- Co-Design project
  - Supporting good practice
  - Supporting Standard Data
- ALL 39 C&V DV services

eSAFE – DV Services Solution

- Major funder – R&D
- Salesforce.org donations
- Service contribution
- National Data Set [not defined]
- Localisation

Design for Quality Service Delivery
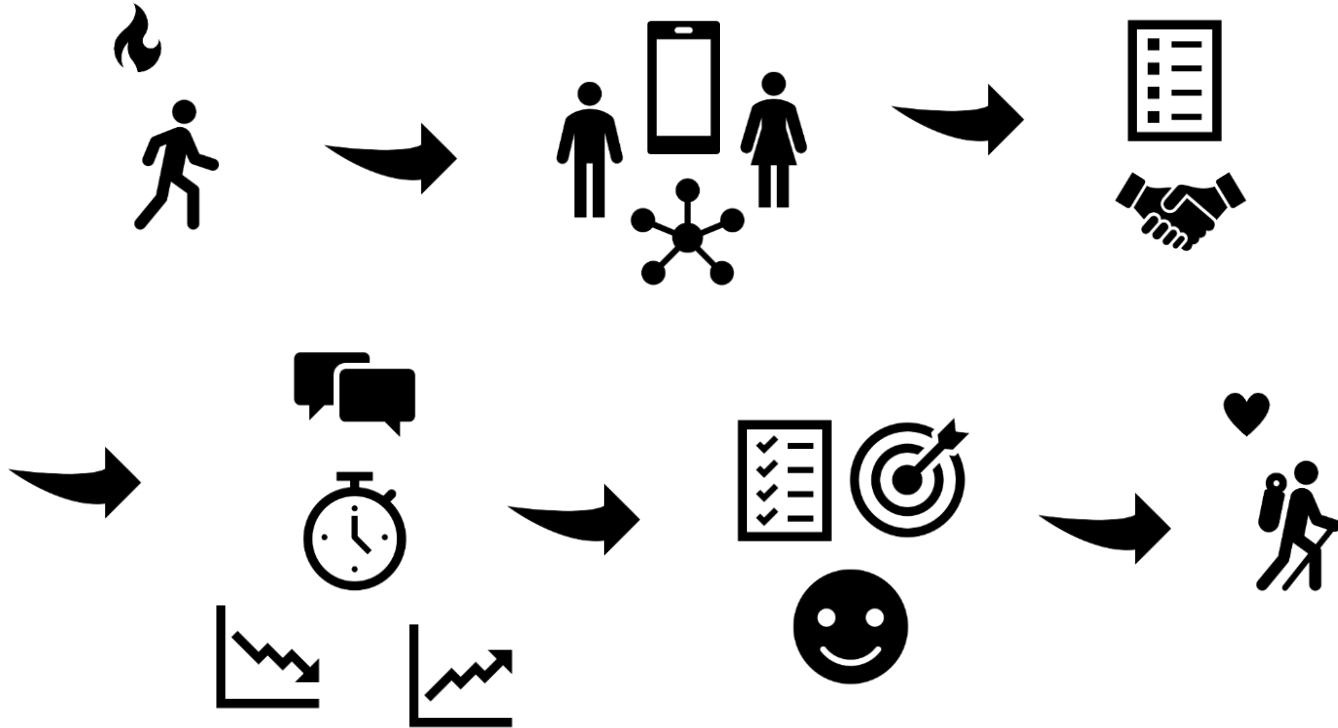
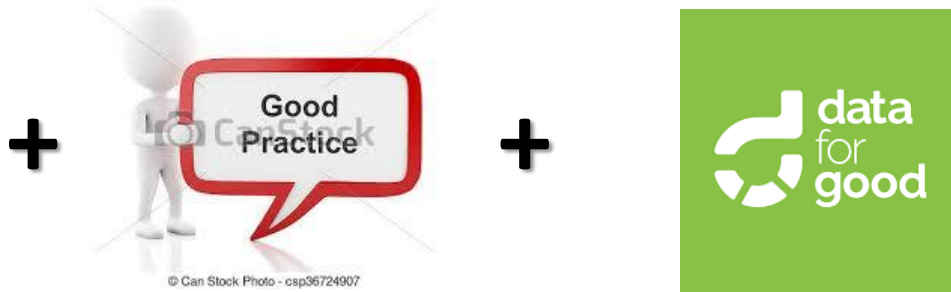# How to go from Co-design to eSAFE tech solution?

Identify Good Practice

Better Outcomes Higher Impact

Align

Best Digital System

Deliver

Design for Quality – Design for Impact

What Tech increases Charity impact?

- **Not Tactical tech**

eSAFE - to increase impact

Single Shared Secure Information System

Outcome: Evidence Based Outcomes

Outcomes: indicators Instruments Benchmarking
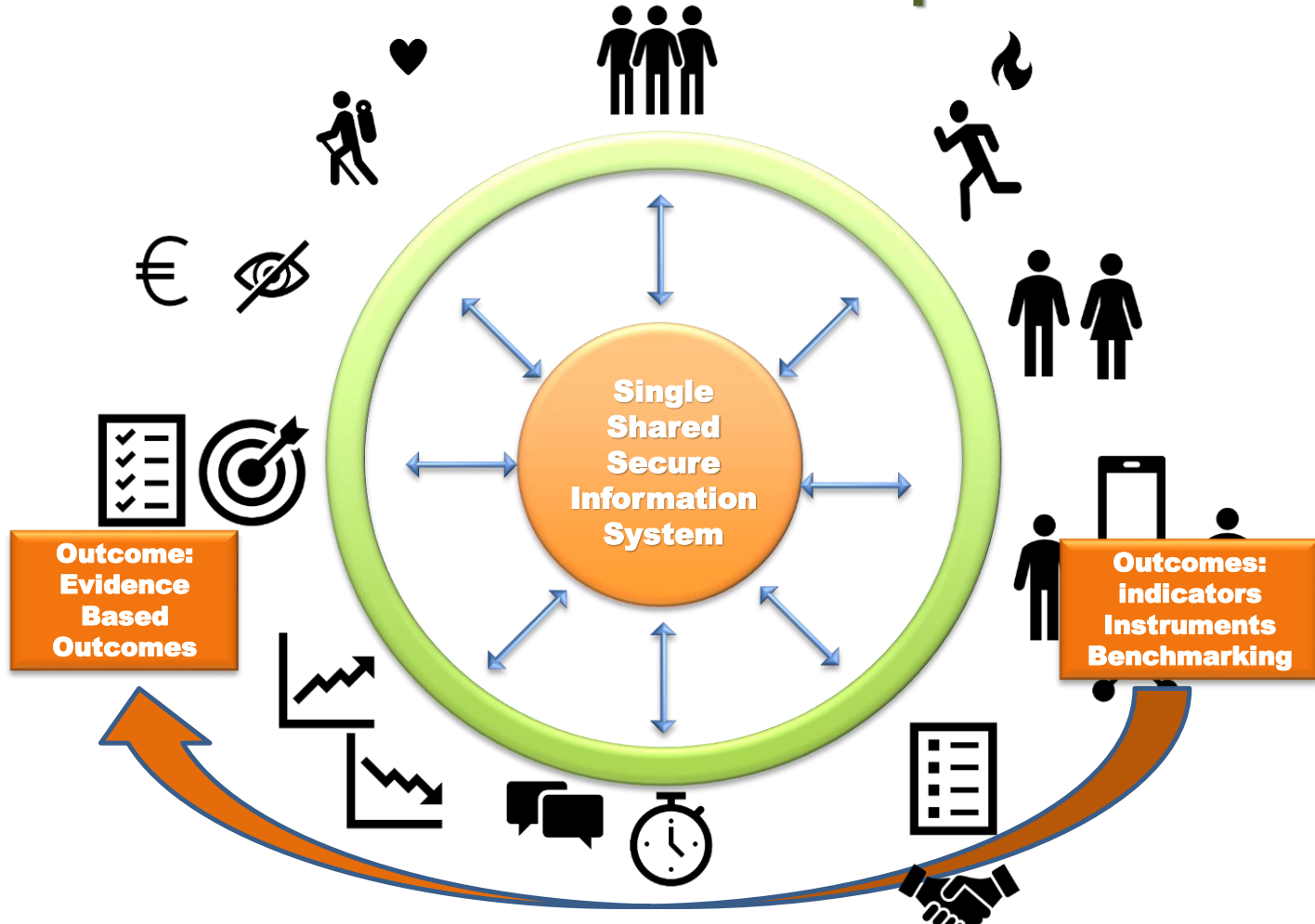
What Tech increases DV impact?

= Database Technology + eSAFE

= CRM + eSAFE

=

salesforce.org

ENCLUDE
TECHNOLOGY DONATIONS &
SOLUTIONS FOR IRISH CHARITIES
BETTER DATA – GREATER IMPACT

Digital Strategy for Social Impact

- Tech = "Click and Cloud"
- Co-Design = NP+NP
- Delivery = NP4NP [TSG]

WE'RE HERE!

WE'RE ABLE!

ARE WE WILLING
TO COLLABORATE?

20TH ANNIVERSARY CELEBRATION

4.15PM – 7PM

@ HOGAN SUITE

WE NEED TO TALK ABOUT BOARD DIVERSITY

HOST:

MARY CUNNINGHAM, NYCI

PANELLISTS:

GILLIAN HARFORD, 30% CLUB IRELAND
DORIS ABUCHI-OGBONDA, NEW
COMMUNITIES PARTNERSHIP
MICHAEL WHITE, SPUNOUT

20TH ANNIVERSARY CELEBRATION

4.15PM – 7PM

@ HOGAN SUITE

HOST:

DENISE CHARLTON, DENISE CHARLTON AND ASSOCIATES

PANELLISTS:

STEFAN ISZKOWSKI, EU COMMISSION
CHARLES MESQUITA, QUILTER CHEVIOT
DR. SHANA COHEN, TASC
AVERIL POWER, IRISH CANCER SOCIETY

Proudly supported by: